

## Can you afford to lose track of your remote and mobile assets? Get the ultimate tracking and loss prevention solution – ComputraceOne

**Computer Theft Recovery** – Deters theft, minimises drift and recovers stolen computers

**Data Protection** – Remotely delete data on stolen computers

**Secure Asset Tracking™** – Tracks computer inventory offering up to 100% visibility of computer assets

### Deter Theft and Recover Stolen Computers

Computrace®One™ lets you efficiently monitor who is using your computers, what hardware and software changes they make, and where your remote devices are located. And, if your computer goes missing - Absolute® Software works with law enforcement to track and recover it for you.

When you report a theft to the Absolute Recovery Team:

- The Recovery Team flags the computer as 'stolen' at the monitoring centre.
- The computer calls in every 15 minutes online to report its location.
- The Recovery Team provides your local law enforcement agency with tracking information and the necessary documentation to procure search warrants and recover your stolen computer.

### Delete Data Remotely - Avoid Costly Penalties and Ensure Regulatory Compliance

Most government legislation is designed to protect customers' privacy or place tighter controls on data and reporting. In cases where machines are stolen containing sensitive information, an optional Data Delete function can be used to remotely wipe machines using an algorithm that meets the NATO deletion standard.

### ComputraceOne BIOS-Based Agent

Absolute Software has partnered with computer manufacturers to add an extra level of security to the ComputraceOne agent. This module is built-in but disabled in the BIOS. Once installed and connected to the Internet, the agent will automatically detect and enable the BIOS module during the first activation call. Once enabled, this module's self-healing feature will ensure that the agent is always on, even if the hard drive is completely reformatted or replaced.

### The Absolute Recovery Team

Our team is staffed by former police officers and seasoned professionals who work with local authorities to obtain warrants. Knowing how law enforcement works helps us provide the highest level of recovery service to our customers.

### Improve Life Cycle Management with Secure Asset Tracking

By adding visibility to the 40%<sup>2</sup> of computers that go unseen by traditional IT asset management systems, ComputraceOne can take your asset management programme one step further. Traditional asset management systems can lose track of assets like laptops when they drift to unknown locations or are not connected to the LAN. With ComputraceOne, laptops report changes in asset information on a daily basis – regardless of their location. The patented technology automatically gathers data and alerts you when you need to be concerned. If you already have an Asset Management Recovery System in place – Absolute Software can extend your reach to all your machines.

<sup>1</sup> Data Delete is an optional service provided by Absolute Software. In order to use the Data Delete service, customers must first sign a Pre-Authorisation agreement and then purchase one or more RSA SecurID tokens from Absolute Software. Customers who wish to use the data delete service must nominate a member of their own staff and complete a signed document to authorise control of this feature. This document and additional information on the feature can be obtained by contacting Absolute Software directly. Customers will need to contact Absolute Software whenever they require data deletion.

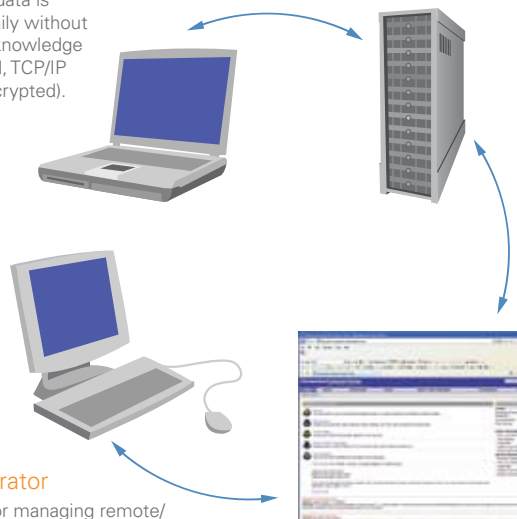
<sup>2</sup> Gartner Group (2002) estimated that companies using asset management tools only track 60% of their assets.

### Asset Monitoring Process

- Track machines as they change hands and move around within your organisation
- Know when you leased computers are due back and where they are located
- Track your hardware and software inventory and ensure licence compliance
- Create predefined alerts to manage users operating outside corporate policies
- Use reports to plan for company-wide upgrades, migrations and machine retirement

#### Remote Computer

Location, user, hardware and software data is transmitted daily without user input or knowledge (client-initiated, TCP/IP based and encrypted).



#### Absolute Monitoring Centre

Information is confidentially stored in our secure offsite facility.

#### IT Administrator

Responsible for managing remote/mobile computer assets and for setting up Data Delete.

#### Online Customer Centre

Absolute Website: Log into Customer Centre to securely track and manage your computer assets.

### International Product Coverage

Product	North America	Latin America & Caribbean	EMEA
ComputraceOne			✓
Computrace Complete	✓		
ComputracePlus	✓		
AbsoluteTrack	✓	✓	
Computrace Data Protection	✓	✓	
Computrace Professional	✓		
AbsoluteLease	✓		
LoJack for Laptops	✓		

### Computrace Services

Product	Theft Recovery	Theft Recovery Guarantee	Remote Data Delete	Secure Asset Tracking
ComputraceOne	✓		✓	✓
Computrace Complete	✓	✓	✓	✓
ComputracePlus			✓	basic reports ✓
AbsoluteTrack				✓
Computrace Data Protection			✓	✓
Computrace Professional	✓	✓	✓	basic reports ✓
AbsoluteLease				basic reports ✓
LoJack for Laptops	✓	money back ✓		